

1 April 2017

Suncorp repairers and builders hit the ground in Whitsunday region

Assessments, repairs and make-safe work have already begun for Suncorp customers in the Whitsunday region, as Queensland's largest insurer uses its scale and capability to respond to Cyclone Debbie.

Suncorp has deployed its Panel of builders to Proserpine, Bowen, Collinsville and Airlie Beach, and they will be busy over the coming months completing all manner of repairs and rebuilds throughout the region.

These builders will be using a range of local tradespeople and suppliers in the recovery effort.

Suncorp spokesperson Joshua Cooney said it was important to get builders working for customers as soon as possible.

"We are prioritising our most vulnerable customers, including the most severely damaged homes throughout the area," said Mr Cooney.

"That is why we have been telling customers the sooner you can lodge a claim with us, the sooner we can help you.

"Suncorp is throwing everything at this, to match the enormity of the task at hand."

Today Suncorp was on hand to inspect a customer's severely damaged home, currently undergoing assessment and make-safe repairs in the Proserpine area.

At the same time, Suncorp continues to roll out its Customer Response Teams throughout the region, deploying a team to Bowen and a second team to Mackay, complementing its established teams in Mackay, Townsville and Ayr.

Suncorp has already received more than 5300 claims in the aftermath of Cyclone Debbie, with that number expected to grow significantly over the coming days.

Customers affected by Cyclone Debbie are urged lodge a claim as soon as possible by calling Suncorp Insurance on 13 25 24.

Suncorp Customer Response Teams are currently located at the following locations:

- **Mackay:** Suncorp Store, Canelands Shopping Centre, Mangrove Rd, Mackay
- **Mackay:** Mackay Entertainment & Convention Centre, Alfred St, Mackay
(*Note: This second Mackay team will commence on Saturday afternoon*)
- **Townsville:** Suncorp Regional Office, 61-73 Sturt St, Townsville
- **Ayr:** Suncorp Store 152 Queen St, Ayr
- **Bowen:** Bowen TAFE, 98-158 Queens Rd, Bowen

Ends

For more information, contact:

Media

In Mackay: Joshua Cooney, 0477 391 260,
joshua.cooney@suncorp.com.au

In Bowen: Alexandra Foley, 0419 794 294,
Alexandra.foley@suncorp.com.au

For live crosses from Suncorp's Brisbane broadcast studio:
Ashleigh Paterson, 0407 925 665, ashleigh.paterson@suncorp.com.au

In Sydney: Michael Mills, 0405 805 489, michael.mills@suncorp.com.au

In Sydney: Rob White, 0411 881 887, rob.white@suncorp.com.au